

Rodrigo Enrique Avila, LCSW#119342

CORE COMPETENCIES

Native Spanish Speaking	Cognitive Behavioral Therapy	Solution-focused therapy
EPIC EMR	Motivational Interviewing (LVL 2	Congressional Research Service Trg.
RedCap Proficiency	Cert.)	Domestic Violence 40hr cert.

WORK EXPERIENCE

Zuckerberg San Francisco General Hospital-Ward 86

July 2021 – Current
San Francisco, CA

Clinical Social Worker II, POP-UP program

- Lead Social Worker providing Behavioral health services for “POP-UP” clinic, a drop-in primary care model for the unstably housed, a panel of 150 patients.
- Collaborate with an interdisciplinary team, assist with the Triage of patient care issues, support healthcare engagement goals, and coordinate across San Francisco’s HIV care and homeless service network to provide support services.
- Train other social workers in clinic on EMR, One System, and other relevant resources.
- Facilitate weekly care coordination meeting, panel management, and outside provider patient care meetings.
- Provided MH assessments and care coordination for patients seeking gender-affirming surgeries.
- Pilot Mobile Outreach program and assist with research data development.

Episcopal Community Services of San Francisco

August 2020 – June 2021
San Francisco, CA

Temporary Associate Director of Interim Housing

- Assist implementation of Project Roomkey Housing (state response to COVID-19 Hotel shelters) and oversee Roomkey administration staff. Oversee and collaborate with agency departments for special projects, including acquiring community RFQ/RFP opportunities.
- Support the implementation of emerging city policies, standards, and procedures regarding Shelter-in Place ordinance.
- Supervise housing site managers, the Shelter facilities supervisors, and site staff.
- Manage, develop, and collaboratively implement Reentry Housing program with partner agency- State Parole/Probation departments. Engage with the agency grant writing team to grow the program with needed resources.
- Strengthen the financial management of programs, manage the housing site-related budget, and complete payroll submission through Paycom
- Represent the agency at neighborhood and community organizations, networks, and SF city public departments

Office of U.S. Representative Raul Ruiz, M.D. (CA-36)

August 2019 – July 2020
Washington, D.C.

Legislative Fellow

- Researched and drafted summary memoranda on various policy issues, including immigration, healthcare, the disabled, infrastructure, and veteran affairs.
- Assisted Legislative Director to advance legislative amendments under the Committee on Energy and Commerce.
- Facilitated meetings with critical stakeholders on issues related to veteran affairs, the disabled, and infectious/rare diseases.
- Authored a variety of communications, including Spanish talking points, “dear colleague” letters, co-sponsor requests, and letters to constituents.

Zuckerberg San Francisco General Hospital

May 2019 – August 2019
San Francisco, CA

Clinical Social Worker, Positive Health Program

- Administered medically necessary social work services, including housing services, substance use referrals, & psychiatric crisis management
- Managed an in-clinic Social Work Triage, which saw up to ten urgent care patients per day.
- Attended In-service training and conducted training on HIV/AIDS within communities of color.
- Designated to staff-patient assessments and triage for patients receiving gender-affirming services.

University of California, San Francisco (UCSF) Department of Psychiatry

August 2017 – May 2019
San Francisco, CA

Clinical Social Worker, Alliance Health Project

- Provided Narrative & Cognitive Behavioral therapies to Medicare/Medi-Cal clients to improve mental health symptoms.
- Executed an intensive case management program for HIV/AIDS+ who were out of engaged care.
- Advanced relationships with the county jail system to better engage positive client outcomes.
- Documented contractually required clinical information in managed care portals, e.g., medical and clinical charting

Mission Neighborhood Health Center

April 2015 – May 2016

Bilingual Case Manager, Navigation Center

San Francisco, CA

- Collaborated with HUD Coordinated Entry, Mayor’s Office, and local property management to rapidly house homeless.
- Administered bilingual immigration triage services and interpreted existing immigration policy.
- Established relationship with a resource center to provide ongoing medical services and linkages.
- Provided domestic violence counseling and triage to relevant services.

Dolores Street Community Services

June 2014 – April 2015

Case Manager/Activities Coord., Dolores Hotel

San Francisco, CA

- Assembled weekly social and educational programming that included nutrition services with partner non-profits.
- Assisted Property Management in the coordination of client services and partnered with agencies for eviction defense.
- Provided immigration triage services in partnership with SF Immigrant Legal & Education Network (SFILEN)
- Executed case management services that included welfare management and medical insurance triage.

OTHER WORK EXPERIENCE

UCSF Citywide Intensive Case Management

August 2016-May 2017

MHSA Social Work Graduate Intern

San Francisco, CA

Crestwood Behavioral Health Services

June 2013 – July 2014

Rehabilitation Assistant

Eureka, CA

North Coast Veterans Resource Center

January 2014 – June 2014.

Social Work Intern

Eureka, CA

Youth Educational Services

August 2013 – June 2014

Director: Golden Years program

Eureka, CA

St. Joseph’s Hospital

August 2013 – January 2014

Social Work Intern

Eureka, CA

RESEARCH EXPERIENCE

“High Costs of Housing & Its Effect on Food Security in Minority Pop.”

September 2019 – April 2020

Policy Research, Congressional Hispanic Caucus Institute

Washington, D.C.

- Wrote policy brief for CHCI on the effects of high-cost housing on nutrition in communities of color.

“Changing Health through Food Support”

November 2016 – August 2017

Clinical Research Coordinator, UCSF Department of Medicine

San Francisco, CA

- Responsible for clinical interviewing, data entry and analysis, and training summer interns on research procedures.

“The ACA and Access to Family Planning and Abortion in California’s Central Valley”

August 2016 – May 2017

Research Assistant, University of California, Berkeley Department of Social Welfare

San Francisco, CA

- Designed and executed survey on reproductive health, adhering to principles of community-based participatory research.

LEADERSHIP & AWARDS

Congressional Hispanic Caucus Institute: 9-month leadership/public policy program

August 2019 – May 2020

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Sin Fronteras: *Spanish language immersion program in Oaxaca, Mexico* 2016
Presidential Volunteer Award: *Granted for outstanding community service in several volunteer programs* 2012-2014

EDUCATION

University of California, Berkeley Graduated 2017
M.A. Social Welfare Berkeley, CA
UC Graduate Assemblymember

Humboldt State University Graduated 2014
B.A. Social Work, A.A. Psychology Arcata, CA